



Owner: Columbia Metropolitan Airport
Authority

Architect: Gresham Smith

General Contractor: Bell Construction

Implementation: Image Resource Group

Image Resource Group Scope of Work:

- Technical surveys
- Product design
- Prototyping / submittals
- Signage / product fabrication
- Signage installation
- Jurisdictional research
- Permit procurement
- Project management

Image Resource Group recently completed the wayfinding and parking garage signage for the new multi-level parking facility (capacity 3600 vehicles) for Columbia Metropolitan Airport. More than 200 sign products were installed by October 15, 2003.



October 22, 2003

Mr. Timothy S. Gamble
President and CEO
Image Resource Group
3924 Forest Drive
Columbia, SC 29104


RE: Our Appreciation for Excellent Work
Installation of New Graphic Signs
Multi-Story Parking Structure Project

Dear Mr. Gamble:

It is with great pleasure that I send this letter to express our appreciation for the excellent work that you and your folks have accomplished regarding the fabrication and installation of the graphic signs for our new parking garage. Your firm was given the challenge to fabricate and install well over 700 signs of various sizes and shapes in less than 3 months, and the work has been accomplished exactly when you said it would. We have been most impressed with the quality of the workmanship as well as with the professionalism and helpfulness of your folks. Additionally, we applaud the diligence and attention to detail displayed by your management team as they caught and solved several design discrepancies and omissions in order to make the "way finding" clearer for our passengers.

I do not often have a chance to write this type of commendation for construction work; however, I would be remiss in failing to acknowledge the excellent work that your firm has accomplished. We literally could not have opened our garage for business as soon as we did without the help of the Image Resource Group.

When the need for additional graphic signage work arises in the future, you can be sure that we will diligently pursue every avenue to work with your firm again.

Sincerely,

Mark A. Waller, P.E.
Airport Engineer

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GRESHAM
SMITH AND
PARTNERS

